



British Heart
Foundation

Insurance

Insurance for heart patients

We strongly recommend that you speak to your GP before purchasing health insurance, as insurance brokers and companies will often ask for detailed medical information and your medical history.

There are a number of companies that offer insurance products from the traditional insurance broker and company but also available from tour operators, banks, large retailers to name a few.

Please note that the BHF does not endorse or receive financial payment from the companies being listed on this sheet.

**FIGHT
FOR EVERY
HEARTBEAT**

bhf.org.uk

The information sheet has been compiled by the BHF using feedback from heart patients who have used the companies to get insurance cover. We rely on this feedback to keep the list as up to date as possible. The BHF cannot guarantee that the companies will be able to offer you the cover you require as they are determined on an individual basis and insurance companies will have their own policy requirements.

If you would like to provide feedback on your experience or make a recommendation then please send an email to hearthelpline@bhf.org.uk or call us on 0300 330 3311.

Due to the number of recommendations received, we aren't able to add them all to the list.

Helpful organisations

British Insurance Brokers' Association (BIBA)

Web: biba.org.uk

Tel: 0870 950 1790

Unbiased.co.uk

To find an independent financial advisor in your area

Web: unbiased.co.uk

Tel: 0300 1000 755

Travel

There is a lot to think about when planning a holiday or short break away.

If you, or a member of your family, have a heart condition visit bhf.org.uk and download our **Travel and your heart** information sheet for some handy hints and tips.

EH11 European Health Insurance Card

If you are planning a trip within the European Economic Area (EEA), an EH11 card entitles you to state provided treatment, on the same basis as if you were a resident of that country. It covers any necessary medical treatment due to either accident or illness. However, this may not be equivalent to services provided by the NHS here in the UK, and it may not be entirely free of charge.

For more information visit

postoffice.co.uk/health-insurance-card

Heart Helpline

Our cardiac nurses and information support officers are here to answer your questions and give you all the heart health information and support you need.

Call us on 0300 330 3311

Similar cost to 01 or 02 numbers.
Lines are open 9am - 5pm
Monday to Friday.

This information does not replace the advice that your doctor or nurse may give you. If you are worried about your heart health in any way, contact your GP or local healthcare provider.

Travel insurance

Able 2 Travel

Web: able2travel.com
Tel: 01892 839 501

AllClear

Web: allcleartravel.co.uk
Tel: 0845 250 5222

Brunsdon LLP

Web: brunsdon.co.uk
Tel: 01452 623 623

BUPA

Web: travel.bupa.co.uk
Tel: 0845 601 0559

Flexicover

Web: flexicover.co.uk
Tel: 0800 093 9495

Free Spirit

Web: free-spirit.com
Tel: 0845 230 5000

Freedom

Web: freedominsure.co.uk
Tel: 01223 446914

Getmy.com

Web: getmy.com/travel
Tel: 0845 026 2441

G. J. Sladdin

Web: sladdininsurance.co.uk
Tel: 0800 731 3989

Global Travel Insurance

Web: globaltravelinsurance.co.uk
Tel: 01424 718 790

Goodtogoinsurance.com

Web: goodtogoinsurance.com
Tel: 0844 334 0160

Heart Insurance Services

Web: heartinsuranceservices.co.uk
Tel: 01424 215 315

Higos Insurance Services

Web: higos.co.uk
Tel: 01709 834500

Holiday Travel & Medical Insurance

Web: askaboutinsurance.info
Email: hmiinsurance@yahoo.co.uk

Insurance Choice

Web: insurancechoice.co.uk/bhf
Tel: 0844 5577600

It's so easy travel insurance

Web: itssoeasytravelinsurance.com
Tel: 0330 606 1422

J.D. Travel Insurance Consultants

Web: jdtravelinsurance.co.uk
Tel: 0844 2474749

JustTravelcover.com

Web: justtravelcover.com
Tel: 0800 2942969

Manor Insurance

Web: manorinsurance.co.uk
Tel: 01424 718 790

Makesure

Web: makesureinsurance.co.uk
Tel: 0845 309 4439

SAGA

Web: saga.co.uk/insurance
Tel: 0800 015 8055

Staysure

Web: staysure.co.uk
Tel: 0800 033 4902

Travel Insured

Web: travelinsured.co.uk
Tel: 0845 850 1066

World First

Web: world-first.co.uk
Tel: 0845 90 80 161

Life insurance

Life Cover for All

Web: lifecoverforall.co.uk
Tel: 0330 119 0103

Heart Insurance Services

Web: heartinsuranceservices.co.uk
Tel: 01424 215 315

Moneysworth

Web: moneysworth.co.uk
Tel: 0845 430 5200

Motor insurance

SAGA

Web: saga.co.uk/insurance
Tel: 0800 068 8718

Making a complaint

If you feel you have been treated unfairly and an insurer has failed to resolve your complaint, you can take it to the appropriate complaints body:

The Financial Ombudsman Service

Web: financial-ombudsman.org.uk
Tel: 0800 023 4567 or 0300 123 9123