



FAQs

MANCHESTER TO BLACKPOOL NIGHT RIDE 2017 TRANSPORT

Where will I be collected from?

Evening service to take you to the start line:

Foxhall Village Car Park
Seasiders Way
Blackpool
FY1 5QE

Morning service to take you back to Manchester after the event:

Blackpool Promenade
Comedy Carpet
Blackpool
Lancashire
FY1 1AP

Please follow all signs for the coach service and listen to any marshals pointing you in the right direction.

What time?

Evening service:

Departure will be at 10pm sharp, however loading will be available from 9pm.
This journey is approximately 50 minutes long.

Morning Service:

The first coach will leave at approximately 4:30am. The last coach will leave at 8am.
This will be first come first serve for any ticket holders, once this coach is full it will depart and all other ticket holders will have to wait for the next service.

Please be prepared to encounter a short wait whilst loading each coach.

How much are tickets?

Each service will cost **£30.00**. This covers transport for yourself and your bike for the service you have chosen.

Closer to the event date this travel ticket price may be subject to a price increase so please be aware and book early.

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FOR EVERY
HEARTBEAT**

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What about my bike?

Your ticket will cover transport for you and your bike. Your bike will go on a lorry and you'll travel on a coach. The lorry will travel at the same time as the coach.

Will my bike get damaged?

Bubble wrap will be provided for you to cover your bike – but please be aware that use of this transport service is done at your own risk and the British Heart Foundation accept no liability for any damage that may be incurred during this service.

Will I have to load the bike myself?

There will be staff and volunteers on hand to help you load your bike onto the lorry and from the lorry at the other end. You will be responsible for wrapping/unwrapping your own bike in bubble wrap; however, we will help with this if we can.

Where will I be dropped?

Evening service:

Barton Square at the Intu Trafford Centre, Manchester.
You'll be able to then make your way to the start line.

Morning service:

Barton Square at the Intu Trafford Centre, Manchester.

Where can I park?

In Blackpool – for evening transport:

There is pay and display parking available at Foxhall Village Car Park. Prices are available online:
<https://www.blackpool.gov.uk/Residents/Parking-roads-and-transport/Parking/Car-parks/Foxhall-Village-car-park.aspx>

In Manchester – to collect your car after the evening transport after the ride:

There is ample free parking available at the Intu Trafford Centre. Please follow the event car park signs on arrival.

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How do I get on the coach/When will I receive my tickets?

You will receive an email confirming your payment as soon as the purchase has been made.

Two weeks before the event, you will be emailed your coach ticket. You can print this out or show us a copy of the email on your phone. We will also have a printed list of everyone who has purchase transport tickets (please note you will need to show proof of identification in this instance).

What happens if I forget it/my phone dies?

We will have a list of everyone who has purchased transport as well as how many tickets you have purchased. If you don't have your ticket with you, our member of staff will need to check your name off against the list before allowing you on board. You will be asked for proof of identification in this instance.

What's stopping someone from photocopying a ticket?

There is a unique reference number associated to every purchase which is printed on your ticket. Your ticket will be checked against our records which will tell us what you've purchased and how many tickets you've purchased. You will only be allowed onto the service for the number of tickets you've bought.

Can I buy my ticket on the night?

No – tickets can only be purchased in advance online, there will be none on sale on the night. If there are any surplus seats our staff may allow additional people onto the service before departure. But this is at their discretion and cannot be guaranteed.

What happens if I don't use my ticket or don't take part in the event?

As per the terms and conditions, please be aware that transport tickets are non-refundable.

For all further information about the event and the night, please refer to our information page:
www.bhf.org.uk/M2B

For further event queries that are not related to transport, please forward to the Customer Service team in Birmingham at events@bhf.org.uk who will be able to assist.